Creating Your Own Crisis Response Plan

What do you do in your agency or community when you have a critical incident? Are you prepared for a situation of violence in your workplace? What if one of your staff commits suicide? Or is arrested for a serious crime? What if there is a client death that devastates an employee or clients? Are you ready? Probably not!

This one day training will provide answers for these and other questions many of us have about difficult situations. It will provide you with basic information about the after-effects of a traumatic event, and what are proven effective methods for handling them. In small groups, participants will actually begin to develop guidelines and practices for their organizations that will allow them to apply the suggested techniques as they learn them.

This training is open to anyone who wishes to learn more about intervening after traumatic events and developing protocols within their organization to best handle the aftermath of difficult situations.

Course Objectives:

Participants who complete this course will be able to:
1. list 6 of the common after-effects of a traumatic situation
2. identify and consider 3 implications of a guideline or policy to handle trauma aftermath
3. write and implement 4 processes that will enhance the organization's ability to handle a traumatic event
4. list 6 appropriate responses to traumatic events

Learning Materials:
The instructor will supply handouts of the PowerPoint presentation used in this course. Lecture and discussion will be the main learning activities, along with the use extensive of small group activities.

Assignments:

Participants are expected to actively engage in dialogue with the instructors and other participants during interactive segments of the course.

Evaluation:

There will be an opportunity for the participants to complete an evaluation of the course and the instructor. Depending on the requirements of the hosting organization, there may be a short post-test of the material at the end of the seminar.